



Dr. Charlene Wu is the senior director of the Human-Centered AI (HCAI) division at Toyota Research Institute (TRI). The goal of the HCAI division is to develop AI systems to augment human decision-making by advancing research at the intersection between behavioral science, machine learning, human computer interaction, and causal inference.

Prior to TRI, Dr. Wu founded and led applied behavioral data science teams at Uber and Airbnb. She holds bachelor's degrees in economics and psychology from UCLA and master's and Ph.D. degrees in psychology from Stanford University, where she was also a National Science Foundation Graduate Research Fellow.